

FACILITY GRIEVANCE REPORT - 2nd QUARTER 2013

Grievances are collected, evaluated, classified, assigned a grievance control number, and then assigned to be investigated. This process includes, but is not limited to, requesting memos from staff, interviewing staff and/or inmates, researching documentation. When this step is completed, the inmate's grievance is answered with the best resolution available to satisfy and quell the situation, without compromising the Broward Sheriff's Office and Department of Detention and Community Control policies and procedures.

GRIEVANCE CLASSIFICATIONS	MJ	YTD	NBB	YTD	CONTE	YTD	CIB	YTD	REIN	YTD	QUARTERLY TOTAL	YTD TOTAL
PROGRAM ASSIGNMENTS	3	7	2	5	6	11	0	0	3	3	14	26
FACILITY OPERATIONS	77	168	21	52	27	38	0	0	19	61	144	319
MEDICAL/DENTAL	83	188	60	116	78	128	0	0	38	98	259	530
CHAPLAIN	26	55	6	10	37	52	0	0	10	27	79	144
COMPLAINTS AGAINST STAFF	154	325	77	128	30	77	0	0	58	144	319	674
PERSONAL PROPERTY	38	90	20	46	8	29	0	0	12	23	78	188
FOOD SERVICES	27	58	13	23	30	69	0	0	11	30	81	180
LEGAL	28	51	4	6	8	12	0	0	3	9	43	78
COMMISSARY/INMATE BANKING	96	208	39	85	64	128	0	0	72	118	271	539
MAIL	16	40	7	20	8	18	0	0	12	20	43	98
AMERICAN WITH DISABILITIES	4	5	0	1	0	0	0	0	0	2	4	8
HYGIENE	7	16	3	20	2	6	0	0	1	3	13	45
QUARTERLY & YTD TOTALS	559	1211	252	514	298	568	0	0	239	538	1348	2831

GRIEVANCE STATUS	1Q	2Q	3Q	4Q	YTD TOTAL
MAIN JAIL FACILITY	652	559			1211
FOUNDED	47	28			75
UNFOUNDED	592	529			1121
PENDING	13	2			15
NORTH BROWARD BUREAU	262	252			514
FOUNDED	26	12			38
UNFOUNDED	233	239			472
PENDING	3	1			4
CONTE FACILITY	270	298			568
FOUNDED	0	1			1
UNFOUNDED	270	297			567
PENDING	0	0			0
CENTRAL INTAKE BUREAU	0	0			0
FOUNDED	0	0			0
UNFOUNDED	0	0			0
PENDING	0	0			0
PAUL REIN FACILITY	299	239			538
FOUNDED	10	20			30
UNFOUNDED	285	215			500
PENDING	4	4			8
QUARTERLY TOTALS	1483	1348			2831

Note: Central Intake pending grievance - Per command/ sent to IA - waiting for response

FACILITY GRIEVANCE REPORT - 4th QUARTER 2012

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GRIEVANCE CLASSIFICATIONS	MJ	YTD	NBB	YTD	CONTE	YTD	CIB	YTD	REIN	YTD	QUARTERLY TOTAL	YTD TOTAL
PROGRAM ASSIGNMENTS	3	13	4	11	3	17	0	0	1	6	11	47
FACILITY OPERATIONS	107	320	39	154	24	99	0	0	15	88	185	661
MEDICAL/DENTAL	105	316	60	204	43	206	0	0	41	191	249	917
CHAPLAIN	25	112	11	53	15	64	0	0	13	50	64	279
COMPLAINTS AGAINST STAFF	162	691	29	135	26	205	0	0	90	313	307	1344
PERSONAL PROPERTY	52	190	30	74	15	51	0	0	14	36	111	351
FOOD SERVICES	36	113	11	40	20	160	0	0	14	81	81	394
LEGAL	16	61	1	4	8	37	0	0	7	25	32	127
COMMISSARY/INMATE BANKING	80	341	44	122	46	222	0	0	29	208	199	893
MAIL	26	81	6	28	11	43	0	0	10	25	53	177
AMERICAN WITH DISABILITIES	8	20	1	5	1	5	0	0	0	3	10	33
HYGIENE	10	35	3	9	2	5	0	0	6	13	21	62
QUARTERLY & YTD TOTALS	630	2293	239	839	214	1114	0	0	240	1039	1323	5285

GRIEVANCE STATUS	1Q	2Q	3Q	4Q	YTD TOTAL
MAIN JAIL FACILITY	449	612	687	630	2378
FOUNDED	18	8	73	13	112
UNFOUNDED	394	604	612	611	2221
PENDING	37	0	2	6	45
NORTH BROWARD BUREAU	188	225	242	239	894
FOUNDED	8	11	32	17	68
UNFOUNDED	180	214	210	222	826
PENDING	0	0	0	0	0
CONTE FACILITY	239	225	395	214	1073
FOUNDED	0	0	21	5	26
UNFOUNDED	220	311	371	200	1102
PENDING	19	9	3	9	40
CENTRAL INTAKE BUREAU	0	0	0	0	0
FOUNDED	0	0	0	0	0
UNFOUNDED	0	0	0	0	0
PENDING	0	0	0	0	0
PAUL REIN FACILITY	227	268	334	240	1069
FOUNDED	4	6	30	4	44
UNFOUNDED	215	261	302	235	1013
PENDING	8	1	2	1	12
QUARTERLY TOTALS	1103	1330	1658	1323	5414

Note: Central Intake pending grievance - Per command/ sent to IA - waiting for response

FACILITY GRIEVANCE REPORT -4th QUARTER 2011

Grievances are collected, evaluated, classified, assigned a grievance control number, and then assigned to be investigated. This process includes, but is not limited to, requesting memos from staff, interviewing staff and/or inmates, researching documentation. When this step is completed, the inmate's grievance is answered with the best resolution available to satisfy and quell the situation, without compromising the Broward Sheriff's Office and Department of Detention and Community Control policies and procedures.

GRIEVANCE CLASSIFICATIONS	MJ	YTD	NBB	YTD	CONTE	YTD	CIB	YTD	REIN	YTD	QUARTERLY TOTAL	YTD TOTAL
PROGRAM ASSIGNMENTS	3	9	6	25	5	9	0	0	2	5	16	48
FACILITY OPERATIONS	63	175	33	114	27	65	0	21	17	31	140	406
MEDICAL/DENTAL	36	146	35	140	36	151	0	0	31	112	138	549
CHAPLAIN	0	13	8	30	0	22	0	0	3	9	11	74
COMPLAINTS AGAINST STAFF	68	374	11	57	45	118	0	3	50	158	174	710
PERSONAL PROPERTY	22	118	13	38	13	45	0	0	10	33	58	234
FOOD SERVICES	31	77	30	68	35	82	0	0	34	74	130	301
LEGAL	3	34	0	5	8	17	0	0	2	9	13	65
COMMISSARY	54	161	28	97	57	126	0	0	34	135	173	519
MAIL	9	32	11	27	6	12	0	0	4	10	30	81
AMERICAN WITH DISABILITIES	3	19	3	5	0	3	0	0	4	4	10	31
HYGIENE	3	26	3	6	5	8	0	0	0	1	11	41
QUARTERLY & YTD TOTALS	295	1184	181	612	237	658	0	24	191	581	904	3059

October thru December 2011 (4Q)

GRIEVANCE STATUS	1Q	2Q	3Q	4Q	YTD TOTAL
MAIN JAIL FACILITY	165	373	409	378	1325
FOUNDED	17	28	35	25	105
UNFOUNDED	148	345	374	353	1220
PENDING	0	0	0	0	0
NORTH BROWARD BUREAU	152	93	220	259	724
FOUNDED	15	18	25	20	78
UNFOUNDED	135	75	195	239	644
PENDING	2	0	0	0	2
CONTE FACILITY	121	124	210	282	737
FOUNDED	3	2	2	2	9
UNFOUNDED	114	122	208	280	724
PENDING	4	0	0	0	4
CENTRAL INTAKE BUREAU	24	0	0	0	24
FOUNDED	6	0	0	0	6
UNFOUNDED	18	0	0	0	18
PENDING	0	0	0	0	0
PAUL REIN FACILITY	160	89	169	215	633
FOUNDED	11	2	7	5	25
UNFOUNDED	149	87	162	210	608
PENDING	0	0	0	0	0
QUARTERLY TOTALS	622	679	1008	1134	3443

FACILITY GRIEVANCE REPORT - 4th QUARTER 2010

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GRIEVANCE CLASSIFICATIONS	MJ	YTD	NBB	YTD	CONTE	YTD	CIB	YTD	REIN	YTD	QUARTERLY TOTAL	YTD TOTAL
PROGRAM ASSIGNMENTS	1	16	0	5	1	2	0	0	5	7	7	30
FACILITY OPERATIONS	8	61	10	37	7	23	0	1	10	26	35	148
MEDICAL/DENTAL	53	176	24	99	35	147	0	0	20	104	132	526
CHAPLAIN	3	19	4	11	8	19	0	0	7	14	22	63
COMPLAINTS AGAINST STAFF	38	106	6	23	4	28	0	4	48	80	96	241
PERSONAL PROPERTY	29	93	15	37	13	38	0	1	8	32	65	201
FOOD SERVICES	25	111	35	77	8	106	0	0	54	95	122	389
LEGAL	0	1	0	2	0	0	0	0	0	1	0	4
COMMISSARY	40	231	32	165	21	141	0	0	35	132	128	669
MAIL	3	15	8	16	2	8	0	0	4	18	17	57
AMERICAN WITH DISABILITIES	0	0	0	0	0	0	0	0	0	0	0	0
HYGIENE	1	10	3	5	0	0	0	0	0	2	4	17
QUARTERLY & YTD TOTALS	201	839	137	477	99	512	0	6	191	511	628	2345

GRIEVANCE STATUS	1Q	2Q	3Q	4Q	YTD TOTAL
MAIN JAIL FACILITY	205	230	203	201	839
FOUNDED	13	19	19	18	69
UNFOUNDED	192	211	160	134	697
PENDING	0	0	24	49	73
NORTH BROWARD BUREAU	141	98	101	137	477
FOUNDED	17	13	14	10	54
UNFOUNDED	124	85	87	127	423
PENDING	0	0	0	0	0
CONTE FACILITY	143	165	105	99	512
FOUNDED	7	10	1	0	18
UNFOUNDED	136	155	104	99	494
PENDING	0	0	0	0	0
CENTRAL INTAKE BUREAU	2	2	2	0	6
FOUNDED	0	0	0	0	0
UNFOUNDED	2	2	2	0	6
PENDING	0	0	0	0	0
PAUL REIN FACILITY	131	77	112	191	511
FOUNDED	13	7	10	7	37
UNFOUNDED	118	70	102	184	474
PENDING	0	0	0	0	0
QUARTERLY TOTALS	622	572	523	628	2345

Note: Central Intake pending grievance - Per command/ sent to IA - waiting for response

FACILITY GRIEVANCE REPORT - 4th QUARTER 2009

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GRIEVANCE CLASSIFICATIONS	MJ	YTD	NBB	YTD	STK	YTD	CONTE	YTD	CIB	YTD	REIN	YTD	QUARTERLY TOTALS	YTD TOTAL
PROGRAM ASSIGNMENTS	0	11	0	13	0	2	0	2	0	0	9	28	9	56
FACILITY OPERATIONS	12	73	16	65	0	16	10	54	1	1	7	41	46	250
MEDICAL/DENTAL	42	171	28	153	0	52	36	117	0	0	35	244	141	737
CHAPLAIN	1	34	6	29	0	10	11	34	0	0	4	24	22	131
COMPLAINTS AGAINST STAFF	27	90	6	39	0	23	20	79	1	6	9	11	63	248
PERSONAL PROPERTY	28	106	11	51	0	14	3	18	0	0	6	37	48	226
FOOD SERVICES	41	96	44	67	0	19	24	77	0	0	20	56	129	315
LEGAL	0	0	0	0	0	1	0	0	0	0	0	0	0	1
COMMISSARY	32	194	17	58	0	25	20	145	0	0	11	162	80	584
MAIL	8	26	5	13	0	2	1	7	0	0	2	19	16	67
AMERICAN WITH DISABILITIES	0	0	0	1	0	1	0	0	0	0	0	0	0	2
HYGIENE	1	30	2	4	0	1	0	0	0	0	0	0	3	35
QUARTERLY & YTD TOTALS	192	831	135	493	0	166	125	533	2	7	103	622	557	2652

GRIEVANCE STATUS	1ST QUARTER	2ND QUARTER	3RD QUARTER	4TH QUARTER	YTD TOTAL
MAIN JAIL FACILITY	236	204	199	192	831
FOUNDED	13	6	9	5	33
UNFOUNDED	223	198	190	187	798
PENDING	0	0	0	0	0
NORTH BROWARD BUREAU	152	107	99	135	493
FOUNDED	17	14	19	10	60
UNFOUNDED	135	93	80	125	433
PENDING	0	0	0	0	0
STOCKADE FACILITY	62	68	36	0	166
FOUNDED	11	13	3	0	27
UNFOUNDED	51	55	33	0	139
PENDING	0	0	0	0	0
CONTE FACILITY	135	119	154	125	533
FOUNDED	3	1	11	6	21
UNFOUNDED	132	118	143	119	512
PENDING	0	0	0	0	0
CENTRAL INTAKE BUREAU	4	1	0	2	7
FOUNDED	0	0	0	0	0
UNFOUNDED	4	1	0	2	7
PENDING	0	0	0	0	0
PAUL REIN FACILITY	200	190	129	103	622
FOUNDED	15	2	4	6	27
UNFOUNDED	185	188	125	97	595
PENDING	0	0	0	0	0
QUARTERLY TOTALS	789	689	617	557	2652

* Stockade closed as of October 1, 2009

FACILITY GRIEVANCE REPORT - 4th QUARTER 2008

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4th Quarter 2008

GRIEVANCE CLASSIFICATIONS	MJ	YTD	NBB	YTD	STK	YTD	CONTE	YTD	CIB	YTD	REIN	YTD	TOTALS	TOTAL YTD
PROGRAM ASSIGNMENTS	1	13	9	18	1	8	1	9	0	0	4	21	16	69
FACILITY OPERATIONS	29	92	40	95	2	33	7	48	0	1	10	29	88	298
MEDICAL/DENTAL	52	195	73	235	22	126	33	145	0	0	91	447	271	1148
CHAPLAIN	12	71	12	53	4	40	7	36	0	0	8	61	43	261
COMPLAINTS AGAINST STAFF	24	182	15	80	8	61	8	59	2	10	0	8	57	400
PERSONAL PROPERTY	25	117	18	65	10	29	3	26	0	0	9	31	65	268
FOOD SERVICES	19	88	20	76	13	99	13	70	0	0	41	114	106	447
LEGAL	0	1	1	2	0	0	0	0	0	0	0	0	1	3
COMMISSARY	59	260	21	117	28	153	38	135	0	0	94	257	240	922
MAIL	4	32	3	11	2	13	1	14	0	0	6	17	16	87
AMERICAN WITH DISABILITIES	0	0	1	2	0	0	0	2	0	0	0	0	1	4
HYGIENE	2	13	1	5	0	2	0	0	0	0	0	2	3	22
MONTHLY & YTD TOTALS	227	1064	214	759	90	564	111	544	2	11	263	987	907	3929

GRIEVANCES	FIRST QUARTER	SECOND QUARTER	THIRD QUARTER	FOURTH QUARTER	TOTAL YTD
MAIN JAIL FACILITY	306	257	274	227	1064
FOUNDED	27	20	21	18	86
UNFOUNDED	245	214	228	191	878
PENDING	34	23	25	18	100
NORTH BROWARD BUREAU	183	167	195	214	759
FOUNDED	4	16	14	25	59
UNFOUNDED	179	151	181	188	699
PENDING	0	0	0	1	1
STOCKADE FACILITY	146	220	108	90	564
FOUNDED	1	21	7	4	33
UNFOUNDED	144	199	99	73	515
PENDING	1	0	2	13	16
CONTE FACILITY	166	118	149	111	544
FOUNDED	5	7	9	5	26
UNFOUNDED	151	108	103	86	448
PENDING	10	3	37	20	70
CENTRAL INTAKE BUREAU	0	1	8	2	11
FOUNDED	0	0	1	0	1
UNFOUNDED	0	1	7	1	9
PENDING	0	0	0	1	1
PAUL REIN FACILITY	268	209	247	263	987
FOUNDED	11	26	22	26	85
UNFOUNDED	257	183	225	237	902
PENDING	0	0	0	0	0
QUARTERLY TOTALS	1069	972	981	907	3929

FACILITY GRIEVANCE REPORT - 4th QUARTER 2007

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4th Quarter 2007

GRIEVANCE CLASSIFICATIONS	MJB	YTD	NBB	YTD	STK	YTD	CONTE	YTD	CIB	YTD	SNJ	YTD	TOTALS	TOTAL YTD
PROGRAM ASSIGNMENTS	5	12	1	9	1	25	2	6	0	0	0	9	9	61
FACILITY OPERATIONS	31	120	19	73	10	91	23	64	0	0	2	36	85	384
MEDICAL/DENTAL	58	181	49	207	32	293	39	195	0	0	134	581	312	1457
CHAPLAIN	11	24	5	13	0	15	12	40	0	0	11	15	39	107
COMPLAINTS AGAINST STAFF	51	152	11	55	22	182	34	105	0	0	3	38	121	532
PERSONAL PROPERTY	9	82	8	43	5	30	6	24	0	0	13	30	41	209
FOOD SERVICES	17	56	11	70	20	145	33	75	0	0	12	93	93	439
LEGAL	2	2	0	0	0	8	0	1	0	0	0	0	2	11
COMMISSARY	36	149	25	149	29	196	42	179	0	0	46	233	178	906
MAIL	10	30	3	19	4	13	11	21	0	0	3	15	31	98
AMERICAN WITH DISABILITIES	0	0	0	0	0	0	0	0	0	0	0	0	0	0
HYGIENE	1	10	2	12	5	7	0	1	0	0	1	5	9	35
MONTHLY & YTD TOTALS	231	818	134	650	128	1005	202	711	0	0	225	1055	920	4239

GRIEVANCES	FIRST QUARTER	SECOND QUARTER	THIRD QUARTER	FOURTH QUARTER	TOTAL YTD
MAIN JAIL	181	184	222	231	818
FOUNDED	12	4	14	16	46
UNFOUNDED	151	147	197	188	683
PENDING	18	33	11	27	89
N. BROWARD	170	209	137	134	650
FOUNDED	10	5	3	6	24
UNFOUNDED	160	204	134	128	626
PENDING	0	0	0	0	0
STOCKADE	347	297	233	128	1005
FOUNDED	28	9	5	0	42
UNFOUNDED	319	288	228	128	963
PENDING	0	0	0	0	0
CONTE	201	167	141	202	711
FOUNDED	1	0	0	0	1
UNFOUNDED	185	166	131	195	677
PENDING	15	1	10	7	33
CIB	0	0	0	0	0
FOUNDED	0	0	0	0	0
UNFOUNDED	0	0	0	0	0
PENDING	0	0	0	0	0
SHERIFF'S NORTH JAIL	336	278	216	225	1055
FOUNDED	34	30	21	22	107
UNFOUNDED	301	248	195	203	947
PENDING	1	0	0	0	1
QUARTERLY TOTALS	1235	1135	949	920	4239